HERSHKOVITZ & ASSOCIATES, LLC 2845 DUKE STREET ALEXANDRIA, VA 22314 703-370-4800

In re application of : Brent Magouirk *et al.* Docket No.: P68364
Application No. : 10/052,577 Group Art Unit: 3623
Filed : January 18, 2002 Examiner: Johnna LOFTIS

For : CUSTOMER MANAGEMENT SYSTEM

COMMISSIONER FOR PATENTS

P.O. Box 1450

Alexandria, Virginia 22313-1450

Dear Commissioner:

Transmitted herewith are a Request for Continued Examination ("RCE"), a Submission Accompanying RCE Filing under 37 CFR §1.114 and a Request for Extension of Time in the above-captioned application.

The fee has been calculated as shown below:

Claims After	No. of Claims	Present	Small Er	ntity	Large E	ntity
Amendment	Previously Paid	Extra				-
			Rate	Fee	Rate	Fee
Total Claims: 26	25	01	x 26=	\$	x 52=	\$ 52
Indep. Claims: 03	03	00	x 110=	\$	x 220=	\$
Multiple Dependent Claims Presented			+185=	\$	+375=	\$
			180	\$	130	\$
Request for Continued Examination			405		810	\$ 810
Request for Extension of Time – 3 months			555		1,110	\$1,110
			Total:	\$	Total:	\$1,972

Please charge my	Deposit Account No.	50-2929 in the amount of \$
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A Check in the amount of \$ __ to cover the necessary fee is included.

X The U.S. Patent and Trademark Office is hereby authorized to charge payment of the following fees associated with this communication or credit any overpayment to Deposit Account No. 50-2929:

X Any additional filing fees required under 37 C.F.R. 1.16.

X Any patent application processing fees under 37 C.F.R. 1.17, including any required extension of time fees in any concurrent or future reply requiring a petition for extension of time for its timely submission (37 CFR 1 .136)(a)(3).

August 27, 2009

Date

Abraham Hershkovitz Reg. No. 45,294

P68364.A09; AH/cgvr